

# **RISK OF VOLCANIC ERUPTION: RECOMMENDATIONS TO THE PUBLIC**

Pursuant to the Canarian government's Volcano Risk Prevention Plan (PEVOLCA), the Directorate General for Safety and Emergencies **HAS ISSUED THE FOLLOWING ADVICE TO THE PUBLIC** during a

## **RED ALERT**

### **COMPULSORY EVACUATION**

#### **Recommendations to the Public**

#### **COLLECTIVE EVACUATION**

- Cooperate with law enforcement officers during evacuation.
- Keep calm, convey calm to others and do not spread unfounded rumours.
- Close all windows and outside doors and lower all shutters. Turn off water, gas and electricity.
- Take with you your personal identification documentation, daily medicines, mobile phone and charger, a battery-operated radio, torch and clothes for approximately three days.
- Go to designated meeting points.
- Use your phone only when strictly necessary.
- On arrival in your temporary accommodation, go to the registration area ('puntos de filiación'). Follow the authorities' instructions.

### **POTENTIAL ASH FALL ZONES**

#### **Recommendations to the Public**

- Be alert for information issued by the authorities
- Keep calm, convey calm to others and do not spread unfounded rumours

- Observe any safety cordons put in place by the emergency services and follow their instructions. Do **NOT** go near the volcano or lava flows for any reason.
- If volcanic ash is falling, stay indoors until it has settled unless the roof is in danger of collapsing.
- Avoid going out but if you do, cover your nose and mouth with a mask to avoid inhaling ash. Protect your eyes with goggles.
- Stay clear of exposed areas and avoid doing physical exercise outdoors.
- If ash is falling, close doors, windows and all ventilation sources (chimney vents, heating, air conditioning, etc.).
- Clear ash from flat roofs and rain gutters.
- Cover water tanks and cisterns.
- Do not allow ash to come into contact with food. Wash fruit and vegetables well. Do not eat food outdoors.
- Clean plants and shrubs and shake trees if possible.
- If you have a vacuum cleaner, use it for furniture, rugs, etc. Remove dust frequently, preferably using a vacuum cleaner.
- Collect built-up ash in plastic bags and place in rubbish bins. Do not throw it down drains.
- Avoid driving when ash is present unless absolutely necessary. If you have to drive in thick ash and poor visibility, take extra care and keep your speed below 40 km/h.
- Volcanic ash is made up of very fine particles that can cause lesions to respiratory tracts, eyes and open wounds, as well as skin irritation. Follow these precautions in the event of ash fall:
  - Wear long-sleeved shirts and long trousers.
  - Use protective goggles and wear glasses instead of contact lenses.
  - Wear a dust mask or hold a damp cloth over your mouth.
  - Keep vehicle engines switched off. Driving can stir up ash, engines can clog, and your vehicle might break down.

● **KEEP CALM AT ALL TIMES**

● **FURTHER INFORMATION WILL BE ISSUED VIA THE MEDIA**